

Congratulations

on your purchase of a superior quality Paramount Sleep Company® product.

Thank you for choosing Paramount Sleep and supporting a family-owned American business. All our sleep products are designed and manufactured in Norfolk, USA with your health and comfort in mind.

Please take a moment to read this important information pertaining to the Limited Warranty and Care Guide of your new Paramount Sleep product. Please keep this document along with your sales receipt in a safe place for future reference.



Please leave us a review on Google



Limited Warranty Schedule

| Warranty Code on Law Label Tag | Total Limited Warranty Period | Period for No-Charge Repair or Replacement | Calculations of Charges for Repair or Replacement Beyond No-Charge* Period. |
|--------------------------------|-------------------------------|--|---|
| A | 3 | 1 | 1/3 of the manufacturer's current suggested retail price times the number of years of use. |
| B | 5 | 1 | 1/5 of the manufacturer's current suggested retail price times the number of years of use. |
| C | 10 | 1 | 1/10 of the manufacturer's current suggested retail price times the number of years of use. |
| D | 10 | 5 | 1/10 of the manufacturer's current suggested retail price times the number of years of use. |
| G | 10 | 10 | Non Prorated. |
| H | 15 | 15 | Non Prorated. |
| I | 5 | 5 | Non Prorated. |
| K | 1 | 1 | Non Prorated. |
| M | 20 | 20 | Non Prorated. |
| N | 20 | 20 | Non Prorated.* Warranty Standard: 1"* |

Do's And Don'ts For Proper Care Of Your Paramount Sleep Set.

✓ Do

- ✓ Use the matching foundation designed specifically for your mattress for proper mattress support.
- ✓ Use a premium quality mattress pad to protect your sleep surface and ensure Limited Warranty coverage.
- ✓ Use a sturdy, high quality bed frame. A center support is a must to prevent bowing or breakage.

✗ Do Not

- ✗ Remove the law tag at the end of your mattress as this has the identification needed during the warranty process.
- ✗ Allow anyone to stand or jump on your mattress.
- ✗ Allow your mattress to get wet. Any liquids may damage mattress components.







Easy steps for rotating your turn-free mattress - if you want to.

One-Sided Mattress: Regular rotation will help minimize body impressions (see "Mattress Turning Schedule", Rotations #1 & #3.)

Two-Sided Mattress: Regular rotation and flipping of a two-sided mattress will help minimize body impressions (see "Mattress Turning Schedule", Rotations #1, #2 & #3.)

Mattress Turning Schedule.

First 3 months: Turn mattress every two weeks.
After 3 months: Turn mattress every month.

| ROTATION #1 | ROTATION #2 | |
|---|---|---|
| 1. Rotate mattress counterclockwise 1/2 turn. | 1. Rotate mattress to overhang foundation. | 2. Raise mattress on edge. |
|  |  |  |
| 2. Realign mattress with foundation. | 3. Lower mattress gently. | 4. Rotate & realign mattress with foundation. |
|  |  |  |

Paramount Limited Warranty

The quality and craftsmanship that are built into every Paramount® mattress and foundation allow Paramount® to offer a Limited Warranty against defects in workmanship and/or materials (other than fabric or handles if featured on this product). This warranty extends only to the original purchaser.

Proof of purchase with date, place of purchase and purchase price is required to obtain service under this warranty.

If service resulting from any such defect is required during the non-prorated year(s), your Paramount® mattress and/or foundation will be repaired without charge for labor and materials OR replaced at the Manufacturer's option. Purchaser shall be responsible for transportation costs.

If service from such defect is required during the remaining years of the applicable Limited Warranty, your Paramount® mattress or foundation will be repaired OR replaced at the Manufacturer's option. If service is required during a prorated period, purchaser shall be responsible for labor and material charges, calculated as indicated in the applicable warranty code schedule. If identical materials are not available at the time of service, Manufacturer may substitute materials of comparable quality. Purchaser shall be responsible for transportation costs.

If the mattress is tufted, the tufting straps (not the tufting rosettes) are covered through the Limited Warranty period (see chart on back.)

Retain your proof of purchase and this warranty. This Limited Warranty shall NOT apply to damages resulting from normal wear and tear, and existence of any of the following shall make the foregoing warranty null and void:

1. If purchaser does not present proof of purchase.
2. If bedding is found to be unsanitary.
3. When product failure is due to causes other than defective workmanship or material.
4. Any queen or king size mattress and/or foundation that is used on a frame or bed rails without a center support rail and having legs that touch the floor.
5. If bedding has any damage to the outer fabric of the cover, including wear and tear.
6. If this product is used for commercial purposes, unless specifically designed and built for commercial use.
7. If mattress is damaged due to an inadequate foundation. The mattress is designed for optimal performance when used in conjunction with a matching foundation as part of a total sleep system. In addition, this Limited Warranty shall not apply to "as is" floor models, or positioning handles. Handles are intended to assist in rotation and placement of the mattress.

Frame should include a rigid center support with AT LEAST 5 legs.

Examples of proper queen and king metal bed frames.

Wood bed frames require at least 5 hardwood cross slats.

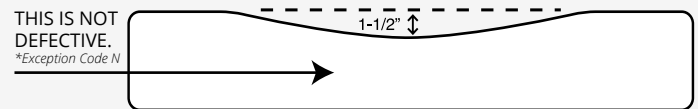
Can be used on a platform foundation.



Sagging Vs. Body Impressions

Various components utilized for the comfort layers will settle and could compress due to the weight and shape of the user. The "settling" or compression is not a structural or design defect, but a normal, expected result. Compression of upholstery layers are not covered under this Limited Warranty. Sagging occurs when the mattress has a depression greater than 1-1/2". (See example below.) Two people sleeping on a queen or king mattress may notice that the head-to-foot center of the mattress is raised. This is a normal occurrence and indicates that the upholstery layers in the sleeping areas are conforming to each sleeper's body.

Example: Measure depression by making a straight line across the top with a yard stick. Then measure the distance from the straight line to the top of the quilt surface at the lowest point of depression. In this example the mattress has a 1-1/2" depression - it is not a defect covered by the warranty.



*Original tufting or quilting compression shall not be considered a depression and is not a defect.

ALL IMPLIED WARRANTIES ON THIS PRODUCT, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXCEED IN DURATION THE TERM OF THIS LIMITED WARRANTY. THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES OR CONDITIONS, AND MANUFACTURER MAKES NO ADDITIONAL WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, AS TO ANY OF ITS PRODUCTS, INCLUDING ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED.

The remedies provided herein are exclusive remedies provided under the warranty for this product, express or implied. Manufacturer shall not be liable for any indirect, incidental or consequential damages arising out of the use of this product, and in no event shall Manufacturer's liability exceed the purchase price of the product. If your sleep set is repaired or replaced, this limited warranty will not be renewed or extended. Although this warranty gives you specific legal rights, you may also have other rights which may vary from state to state. If your sleep set is repaired or replaced, this limited warranty will not be applied.

This Limited Warranty covers the Paramount® mattress and/or foundation anywhere in the United States. To obtain performance under this Limited Warranty: (1) contact the retailer from whom you purchased your Paramount® product; (2) if your retailer is unavailable, telephone or contact Manufacturer at the address shown on the back of this Limited Warranty; (3) if you have moved, contact the closest Paramount® manufacturer/dealer in your area; (4) if you cannot locate a Paramount® dealer or need further information regarding this Limited Warranty, contact Customer Care: Paramount Sleep Company®, 1112 Kingwood Avenue, Norfolk, VA 23502.

www.paramountsleep.com